

General Terms and Conditions

1. Cancellations

In case of cancellation, no-show, late arrival or early departure of confirmed room-bookings we are compelled to charge to your account the following cancellation fees (OR 97ff):

1.1 In summer, definitely reserved rooms can be cancelled at no extra charge up to two days before arrival (48 hours) until 14h00 at the latest. In case of cancellation after this deadline the price for the first night of the reserved stay will be billed 100%.

1.2 In case you booked 3 rooms or more the following conditions are valid:

- between 30th and 20th day before planned arrival 20% of total price for rooms
- between 19th and 14th day before planned arrival 40 % of total price for rooms
- between 13th and 2nd day before planned arrival 70 % of total price for rooms
- 48 hours before planned arrival and later 100%.

1.3 In case of bookings of at least 4 nights and more the following conditions are valid:

- between 30th and 20th day before planned arrival 20% of total price for rooms
- between 19th and 14th day before planned arrival 40 % of total price for rooms
- between 13th and 2nd day before planned arrival 70 % of total price for rooms
- 48 hours* before planned arrival and later 100%.

2. During winter season only above named terms 1.2 and 1.3 are effective.

In general the rules of "Schweizer Hotelierverein", the Association of Swiss Hoteliers, are valid.

We advise you to take out a travel cancellation insurance policy, which will reimburse the expenses in case of cancellation because of unforeseen events.

3. Table reservations at our restaurant or the bar can be cancelled at no extra charge up to one day ahead. No-shows will be billed CHF 200.- per person.

Exception: Concerning holidays and days of special events as well as during WEF the deadline for free of charge cancellations is 7 days ahead.

4. Early Arrival

4.1 The rooms are at your disposition from 14h00 on.

4.2 In case you desire a guaranteed use of your room before noon, we can reserve the room for you one night ahead, but the room will be billed 100%.

5. Late Departure

5.1 The rooms are at your disposition until 12h00 of the day of departure.

5.2 If you want to use your room longer, please contact the reception desk. They will try to fulfill your request if possible. You will be billed the following extra charge:

Departure before 16h00: 50% of price for room

Departure later than 16h00: 100% of price for room.